

# Haven of Hope Sister Annie Skau Holistic Care Centre

## Long Term Care & Respite Care Service

### Service orientation & charges

#### 1. Quality Holistic Care Services

Haven of Hope Sister Annie Skau Holistic Care Centre (“The Centre”) is committed to provide holistic care services for elders and patients with different needs. Our trans-disciplinary health care team includes specialist physicians in palliative care, geriatric or orthopedics, nurses, physiotherapists & occupational therapists. All admitted residents will be provided with professional and comprehensive assessments as well as personalized medical and nursing care. Together with the integrated psychological, social and spiritual care provided by our social workers and chaplains, residents’ quality of life will be enhanced.

#### 2. Self-financing Operations

The Centre does not receive any government subvention and operates on a self-financing model supported with donations. Charge level is between high quality nursing home and small private hospital. In order to cater for the needs of different families and individuals, a variety of service plans such as packaged service and daily rate services can be chosen.

#### 3. Tranquil and Comfortable Environment

The Centre offers a wide range of room types, ranging from family suites, single rooms, double rooms, 4-7 bed rooms. In each spacious ward floor, there comfortably accommodates a terrace garden, a living room and a dining room, creating a warm, serene and homely environment. There is also roof top garden, multi-purpose activity room, family health resources pavilion (Oasis Lounge) and chapel, which can fulfill the physical, psychological, social and spiritual needs of our residents and families. Please visit the below site to see photos of the Centre’s environment and facilities:  
[http://www.hohcs.org.hk/content\\_53.html](http://www.hohcs.org.hk/content_53.html)

4. **Suitable for:** elders who are in stable medical conditions but requires long term care or respite care.

#### 5. Room categories & charges (w.e.f. 1 April 2021)

Room Type (Sister Annie Skau Block)	Monthly Charge (HK\$) (Including physician ward round <u>twice</u> per month, meal, laundry service & miscellaneous items)	Deposit
4 to 7 beds room	\$26,135	\$30,000
Single room	\$41,550	\$45,000

**Room facilities:** Television, Wi-Fi, air-conditioning (cool and warm)

靈實司務道寧養院 Haven of Hope Sister Annie Skau Holistic Care Centre

香港新界將軍澳靈實路十九至二十一號 19-21 Haven of Hope Road, Tseung Kwan O, New Territories, Hong Kong  
服務熱線 Service Hotline: (852) 2703 3000 | 傳真 Fax: (852) 2703 5575 | 電郵 Email: sashcc@hohcs.org.hk

根據《公司條例》(第 622 章) · 基督教靈實協會為一所擔保有限公司。

Haven of Hope Christian Service is a company limited by guarantee under the Companies Ordinance (Cap. 622).



**Meals:** 4 meals per day (Breakfast, lunch, tea and dinner).

- Minced meals or puree meals could be provided to residents with swallowing problems.
- If residents opt for milk diet (due to unable to eat), formula milk product of Isocal HN or Ultracal Liquid can be provided under the monthly charge. Additional charge will apply if other formula milk product is required. Milk feeding package will be charged individually for all milk diet (Please refer to the table of other charges of back page).
- ✧ Extra charge for window-sided bed (\$10/ day)
- ✧ **The above charges include** physician ward round twice per month, general nursing/personal care, room facilities, meals, laundry service & miscellaneous items (e.g. hair shampoo, shower gel, etc.). **Separate charges apply** for other items such as isolation facilities, medication, dressing materials, medical consumables, special nursing procedures (e.g. wound dressing, milk feeding care, etc.), rehabilitation service, laboratory service, x-ray, chinese medicine consultation and acupuncture service, aromatherapy service, podiatry service, speech therapy service, etc.
- ✧ The minimum period of stay is 14 days

**6. Other charges** (selected items only; please contact Administration Office for detailed list)

Items	Charges (HK\$)
i. Isolation for infection control purpose	\$310-\$820 per day (\$515-\$820 per day for 1 <sup>st</sup> time isolation after admission)
ii. Additional physician consultation	\$380 per visit (drugs excluded)
iii. Physiotherapy / Occupational therapy	Group: \$315 (45 min); Individual: \$545 up (30 min)
iv. Incontinence package (diapers and cleansing materials included)	\$780 per week; cleansing materials charge of \$38 per day apply if diapers self-provided
v. Milk feeding package (milk product not included)	\$1,260 per week (mouth care, syringe & milk bag included) / \$1,420 per week (mouth care, syringe, milk bag & milk pump included)
vi. Escort for medical follow up	\$240 up (at least 2 hours)
vii. Transportation arrangement	\$105 up, according to the destination
viii. Venue Rental (Oasis Lounge, Multi-purpose Activity Room, Chapel and Viewing Room etc.)	Charged according to date, time & venue

*i is mandatory item.*

**7. Deposit**

- ✧ A deposit is required upon admission. The deposit can be used to settle the last bill upon discharge. If there remains balance, a crossed cheque will be issued to the primary guarantor (finance).

**8. Admission assessment**

- ✧ Patients with the following conditions would not be accepted for admission: Unstable emotions or psychological problems, aggressive and harmful behaviors, psychiatric or infectious disease requiring active treatment

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## 9. Room allocation

- ◇ Room allocation is made on first-come-first-served basis and subject to availability.

## 10. Notification of Discharge

- ◇ Discharge under general condition  
14 days prior notice required for arrangement or fee applicable in lieu of the notice period.
- ◇ Due to death or hospitalization  
For discharge due to death, the room rate and other charges will only be charged up to the day of passing away. For discharge due to long term hospitalization, 14 days prior notice is needed.

## 11. Payment

- ◇ Cash / VISA / PPS / By E-banking / By Auto-pay / Direct Deposit / crossed cheque (payable to “Haven of Hope Christian Service – HCC”)
- ◇ If cheque is sent by mail, please attach invoice and send to:  
**Administration Office, Haven of Hope Sister Annie Skau Holistic Care Centre,  
19-21 Haven of Hope Road, Tseung Kwan O, N.T.**
- ◇ If monthly bill is not settled within 15 days of issue date, 2% surcharge of the unpaid bill will apply in the next one.
- ◇ If payment is overdue for more than a month, the case may be regarded as automatic service withdrawal. The outstanding amount will be deducted from the deposit.

***All prices are subject to change without prior notice.***

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