



Long Term Care Package (LTCP)

This service is designed for individuals who are **frail**, **require long-term care**, or **suffer from multiple chronic illnesses**, including those **in need of respite care service**.

Interdisciplinary Healthcare Team



Elegant Living Space



Rehabilitation Center



Diverse Activities for Enriching Life



Haven of Hope Sister Annie Skau Holistic Care Centre is dedicated to providing holistic care with the love of Christ for frail elderly and terminally ill patients. We aim to deliver not only appropriate treatment, dignified care, and spiritual peace, but also continuous care to manage evolving health conditions. Our objective is to lessen the instances of patients being repeatedly admitted and discharged, thus circumventing the 'revolving door syndrome', and affirming that each patient receives thorough care and attention.

Dependency Levels and Monthly Package Fees (Effective from 1 April 2026)

Room Type	Dependency Level ¹	Basic	Moderate	High	Enhanced	Deposit (HK\$)
		Monthly Package Fee (HK\$) ²				
SAS Block	4-6 Bed Room	\$23,400	\$25,700	\$29,600	\$34,000	\$35,000
	2-bed Room	\$33,800	\$37,200	\$42,800	\$49,200	\$50,000
	Single Room	\$46,300	\$50,900	\$58,500	\$67,300	\$70,000

Monthly package includes:

- ✓ Room charge, meals³, laundry service
- ✓ 2 medical rounds by resident physician per month⁴
- ✓ Personal care (e.g. monitoring vital signs, shower, etc.)
- ✓ Basic nursing procedures & related consumables (including: incontinence care (excluding diapers), blood glucose monitoring, simple dressing, eye swabbing, tube feeding care, mouth care, colostomy care, empty bedside urine bag, CPAP care)
- ✓ Handling of own drugs
- ✓ Emotional support for primary caregivers⁵
- ✓ Psychosocial & spiritual care⁵ and social activities⁶ for residents

- 1 The dependency level will be assessed and determined by our professional staff based on the resident's mobility, self-care ability, medical condition, cognitive status, and emotional well-being.
- 2 (i) Surcharge of \$10/day applies for window-sided bed.
(ii) Other service items and consumptions will be charged upon usage (e.g. replacement of nasogastric tube/foley, complicated dressing, rehabilitation service, drugs, other nursing procedures, etc).
- 3 Regular meals include breakfast, lunch, afternoon tea and dinner. Residents with dysphagia will be provided with food of appropriate texture in accordance with the International Dietary Standards for Dysphagia (IDDSI). If any resident is unable to eat and requires milk feeding via nasogastric tube, the above package price include designated milk type and consumption. Additional charge may be required for undesignated milk type or extra consumption.
- 4 Service provided during office hours from Monday to Friday (except public holidays) only.
- 5 Service provided by social workers and chaplains based on the needs of residents and caregivers.
- 6 Charges apply for some activities.

Other Charges (selected items only; please contact the Administration Office for more information)

Items	Charges (HK\$)
1) Integrated admission assessment*	\$2,690 per time (new admission or patient returned after transferring out to hospital for over four weeks)
2) Isolation for infection control purpose*	\$250-\$800 per day
3) Extra medical round by resident physician	4-6 Bed Room: \$1,300/\$1,995 per time Single/2-bed Room: \$1,995/\$2,993 per time
4) Physiotherapy / occupational therapy (30 minutes/session)	\$620 per session
5) Transportation by rehabilitation bus	\$115 up, depends on destination
6) Venue rental (Multi-purpose Activity Room, Chapel, etc.)	Charged according to date, time & venue

***Item 1-2 are mandatory for new admission**



Other Notes for Application

- Deposit is required upon admission. The deposit can be used to settle the last bill upon discharge. Any remaining balance will be refunded to the financial guarantor via a crossed cheque after discharged.
- Room allocation is based on first-come-first-served basis and subject to availability. The Centre reserves the right to make decision on the allocation.
- Patients with extreme emotional instability, aggressive behaviors, uncontrolled mental illness or infectious diseases are not suitable for admission.
- Notification of Discharge
 - Discharge under general condition: At least 14 days prior notice to the Centre is required before the intended discharge date, or corresponding charge should be paid in lieu of the insufficient notice period.
 - Discharge after transferring out: The Centre will charge an additional 14 days of package fee starting from the day of discharge notice received.
 - Deceased in the Centre: The Centre will calculate the charge until the date and time of patient's decease.
 - Deceased after transferring out: The Centre will calculate the charge until the day of discharge notice received.
- Payment
 - Payment can be made through FPS, online banking, PPS, direct deposit, autopay or in-person payment with cash/credit card (Visa/Mastercard) during office hours.
 - Billing will be calculated on monthly basis (1st - 30th/ 31st), the invoice will be issued by the 10th of the following month. The payment deadline is the 25th of the same month.
 - All payment must be settled before deadline. If the payment is not settled in person, please send the payment record to our administrative department by email/WhatsApp.
 - If payment is not settled before deadline, the Centre will immediately impose a 2% surcharge on the outstanding amount without further notice.
 - If payment is overdue for more than a month, the Centre may consider as automatic discharge from the service. The outstanding amount will be deducted from the deposit. If the deposit is insufficient, Haven of Hope Christian Service may take legal action against the financial guarantor to recover the debt.

(All prices are subject to change without prior notice.)



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